

## PEOPLE'S BOARD

At a meeting of the People's Board held on  
Wednesday, 5 June 2019

### **(Present)**

Councillor Baines	<b>(Chair)</b> Leader, St Helens Council
Councillor Bell	Cabinet Member, Community Safety
Councillor Burns	Cabinet Member, Public Health, Leisure and Libraries
Helen Fitzgerald	Deafness Resource Centre
Sue Forster	Director of Public Health, St Helens Council
Tami Garvey-Jones	T/Superintendent, Local Policing, Merseyside Police
John Heritage	Chief Operating Officer, NW Borough Healthcare NHS
Tom Hughes	Chair, St Helens Healthwatch
Ann Marr	Chief Executive, St Helens & Knowsley Hospitals
David Mottram	Merseyside Fire and Rescue
Councillor Murphy	Deputy Leader, Developing Young Peoples
Sarah O'Brien	Strategic Director People's Services & Clinical Accountable Officer
Sandra Oluonye	National Probation Service
Councillor Pearson	Cabinet Member, Protecting Young People
John Quick	Assistant Chief Executive, Community Rehabilitation Co.
Councillor Quinn	Cabinet Member, Adult Social Care and Health
Stephen Tracey	Snr, Ass Dir of Housing, Safer Communities, Recreation and Libraries, St Helens Council
*Vicky Velasco	Early Help Service Manager, St Helens Council
*Christine Walters	Director of Informatics, St Helens & Knowsley Hospitals
Michelle Wood	Head of Health and Housing, Torus
Sally Yeoman	CEO, Halton & St Helens VCA

\* In Attendance

### **1 APOLOGIES FOR ABSENCE**

Apologies were received from Geoffrey Appleton, Dr Michael Ejuoneatse and Mike Palin.

### **2 MINUTES**

\* **Resolved that the minutes of the meeting held on 13 March 2019 be approved and signed.**

Minute 49 Councillor Bell, Cabinet Member for Safer Communities requested that the Summit to be held to identify a way forward to tackle domestic violence issues be postponed in order to ensure maximum impact and attendance. Assurance was given this would remain a priority.

**The Board noted the request and endorsed this approach.**

### **3 DECLARATIONS OF INTEREST**

No Declarations of Interest from Members were made.

## PEOPLE'S BOARD

### **4 PEOPLE'S BOARD DEVELOPMENT AND NEXT STEPS (INCLUDES AMENDED TERMS OF REFERENCE)**

At the meeting of Annual Council held on 22 May 2019 a number of constitutional changes were approved, including the Terms of Reference of the People's Board.

The amended Terms of Reference with tracked changes had been attached to the report at Appendix 1 and paragraph 3.1 of the report summarised the approved changes.

It was noted that the amendments related to Cabinet changes and to ensure that both Health and Wellbeing and Community Safety Members were represented should voting be necessary; the contents of the Terms of Reference remained unchanged.

\* **Resolved that:**

- (1) the report be noted; and**
- (2) the amended Terms of Reference for the People's Board as attached to the report be approved.**

### **5 UPDATE ON FAMILIES FIRST PROGRAMME (TROUBLED FAMILIES)**

The Early Help Services Manager, Vicky Velasco presented the update report on the Families First Programme (formally known as Troubled families) which aimed to improve outcomes for families, transform local services and deliver savings to the public purse.

In 2015, the Council was set a target by Central Government to nominate, attach and 'turn around' 1,710 families by the end of the programme in March 2020.

The Board was informed that the programme was now in its fourth and final year with a great deal to undertake in order to reach the targets set, with failure to do so risking future Government funding which is utilised for jobs and services and investment in current early help services.

To compliment the update report, a presentation was given to the Board which detailed the following:

- Troubled families: National and Local Context
- A 'Trouble Family' as defined by the Government
- Payments by Results (PbR)
- Families First St Helens Programme
- St Helens Performance: Locally
- Changes to the Programme
- Current Position
- Moving Forward
- Agency Targets
- Why are attachments and Claims important?
- What are we missing out on?
- What impact does the funding have?

The Board requested for more details regarding the referral process in place and if there was the ability for a family to self-refer into the programme, if there was a defined time

## PEOPLE'S BOARD

period to measure the sustainment criteria by, reasons why the programme was not on target and why there was an over attachment of families to the programme.

The Early Help Services Manager advised on the referral process, that the sustainment period was six months and that within that there was a need to demonstrate improvement and the reasons that the programme was behind in relation to nominations and claims and the processes put in place to promote delivery of the Government target.

The Board was advised that over attachment to the programme was necessary in order to have a greater chance of reaching the 100% Payment by Result (PbR) target set by the Government. Up to the claim window of April 2019, a total of 3,256 families had been identified as meeting the criteria and had been attached to the programme.

A request was made by a Board Member to consider simplification of the referral proforma, it was agreed that this could be undertaken however, the Board was advised that there was a degree of mandatory information that needed to be captured in order to assess eligibility for the programme.

\* **Resolved that:**

- (1) the report be noted;**
- (2) Case Studies to illustrate success within the Families First programme to be shared with Partners; and**
- (3) the Referral Proforma to be reviewed with a view to the possibility of streamlining/simplification of the form.**

## **6 ST HELENS CARES UPDATE**

The Strategic Director People's Services & Clinical Accountable Officer presented the update report on progress in implementing the Integrated Local Care System, St Helens Cares.

It was reported that since the last update, the main areas of change or progress included:

- The provider Board had been established and had met to provide oversight of the four priority areas;
- The Finance and Contracting Group had met with an initial focus of developing a financial recovery plan for the system and a long-term financial strategy for the 'Place';
- Phase 2 Transformation Schemes continue to be delivered; and
- A process and timetable for the review and evaluation of Phase 1 schemes had been developed, commencing with Contact Cares in June 2019.

The Director of Informatics, St Helens and Knowsley Hospitals, Christine Walker was present to give a presentation to the Board on St Helens Shared Care Record: A Progress Report.

Prior to the presentation, the St Helens Cares information video 'St Helens Shared Care Record' was screened for Board Members.

## PEOPLE'S BOARD

The presentation detailed the following:

- Our Original Objectives;
- What Next?
- St Helens Shared Care Record... a timeline March 2018 – Summer 2019; and
- Integrated Care Planning, Clinical Team Communications, Population Health

The Board raised a query regarding the reported number of accesses to the St Helens Cares system, which was expected to be much higher than the 3,000 reported, commenting that the profile may not be right.

It was noted that the number of accesses should increase as the system embedded and the number of users increased. It was reported that access information could be analysed to help target user groups that were not utilising the system and could be provided to the Board at a future meeting if necessary.

\* **Resolved that the report and presentation be noted.**

### **7 EVALUATION OF THE FLU PROGRAMME**

The Director of Public Health presented the report on Evaluation of the Flu Programme which outlined the 2018/19 local flu vaccination programme, including uptake achieved amongst eligible groups.

The national flu programme runs each year from the beginning of September to the end of March and is commissioned directly by NHS England and delivered through several providers including GPs, local pharmacies, schools, antenatal care and other settings such as Specialist Substance Misuse providers.

It was noted that figures within the report showed a general decline in uptake within St Helens across all eligible groups compared to the same time last year, but that this reflected the national picture of a decline in uptake of the flu vaccine.

It was reported that this decline had also been reflected in the overall uptake of the flu vaccine amongst eligible Local Authority employees however, St Helens and Knowsley Hospital had achieved the highest uptake rate amongst Cheshire and Merseyside Trust with 95.4% of health care workers with direct patient care having received the flu vaccine.

The Board questioned if the Council had costed employee sickness from flu during this period compared to the cost of providing the flu vaccine for employees and if best practice and learning from St Helens and Knowsley Hospital programme with their employees could be utilised to improve the Local Authority employee uptake.

The report highlighted key challenges to delivery of the flu vaccination programme and comment was made on the impact the vaccine supply issues had on the uptake due to the introduction of the new aTIV vaccine.

It was noted by the Board that the challenges highlighted in the report were not St Helens specific and had been reported as issues on both a regional and national level.

## PEOPLE'S BOARD

The Evaluation of the Flu Programme 2018/19 was attached to the report at Appendix 1.

\* **Resolved that the report be noted.**

### **8 CONSULTATION ON DOMESTIC ABUSE SERVICES**

The Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries presented the report on Consultation on Domestic Abuse Services.

In May 2019, the Ministry of Housing, Communities and Local Government launched the consultation paper 'Domestic Abuse Services: Future Delivery of Support to Victims and their Children in Accommodation-based Domestic Abuse Services'.

The consultation paper sought views on Government proposals for a new approach to support victims of domestic abuse and their children in accommodation-based services in England. The Board was informed that this consultation was part of wider work across Government to bolster protection for survivors of domestic abuse and that the consultation would run for 12 weeks from the 13 May to 2 August 2019.

The Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries requested feedback from the Board with a view to sending a collaborative response from St Helens to the Ministry of Housing, Communities and Local Government to their consultation paper on Domestic Abuse services.

The Ministry of Housing, Communities and Local Government, 'Domestic Abuse Service, Future Delivery of Support to Victims and their Children in Accommodation-based Domestic Abuse Services' was attached to the report at Appendix 1.

\* **Resolved that;**

- (1) the report be noted;**
- (2) Partners consider the appended consultation document and feedback their responses to the Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries by 15 July 2019; and**
- (3) a draft response to the consultation, collating all partners responses, be provided at the next meeting of the Board scheduled for 24 July 2019.**

### **9 DATE OF NEXT MEETING**

Wednesday, 24 July 2019 at 2.30pm in Room 10, St Helens Town Hall.