



St.Helens Council

**Town Hall, St. Helens, Merseyside, WA10 1HP**

**Telephone: (01744) 676106 (Mrs KM Howard)**

# Agenda PEOPLE'S BOARD

## PUBLIC MEETINGS ARE WEBCAST (LIVE STREAMED)

Date: Wednesday, 25 September 2019 Time: 2.30 pm Venue: Room 10

<u>Item</u>	<u>Title</u>	<u>Page</u>
1.	<u>Apologies for Absence</u>	
2.	<u>Minutes from the Meeting held on 24 July 2019</u>	3
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5.	<u>Multi Agency Action Plan for Tackling Alcohol Harm : Update on Priority Workstreams</u>	19
6.	<u>A Day in the Life of a School Nurse and Health Visitor</u>	Presentation
	<ul style="list-style-type: none"><li>• Presentation to be given by Kerstin Roberts, Head of Operations Children's Services St Helens, North West Boroughs Healthcare NHS Foundation Trust.</li></ul>	
7.	<u>Review of the Governance of Community Safety</u>	27
8.	<u>Children's and Young People's Mental Health Services Self-Assessment for Care Quality Commission</u>	31
9.	<u>Date of Next Meeting</u>	

- Wednesday, 20 November 2019, 2.30pm at the Town Hall, Room 10

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**PEOPLE'S BOARD**

At a meeting of the People's Board held on  
Wednesday, 24 July 2019

**(Present)**

Councillor Baines	<b>(Chair)</b> Leader, St Helens Council
Cllr Bell	Cabinet Member, Community Safety
*Sarah Bullock	Assistant Director Communities, St Helens Council
Dr M Ejuoneatse	Clinical Deputy Chair, CCG
Helen Fitzgerald	Deafness Resource Centre
Tami Garvey-Jones	T/Superintendent, Local Policing, Merseyside Police
John Heritage	Chief Operating Officer, NW Borough Healthcare NHS
Gill Healey	Sustainable Communities Director, Torus
Tom Hughes	Chair, St Helens Healthwatch
*Wayne Longshaw	Director of Integration, St Helens Cares
Sarah O'Brien	Strategic Director People's Services & Clinical Accountable Officer
Sandra Oluonye	National Probation Service
*Jayne Parkinson-Loftus	Manager, Healthwatch
Councillor Quinn	Cabinet Member, Adult Social Care and Health
Stephen Tracey	Snr, Ass Dir of Housing, Safer Communities, Recreation and Libraries, St Helens Council
Sally Yeoman	CEO, Halton & St Helens VCA

\* In Attendance

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**10 APOLOGIES FOR ABSENCE**

Apologies for Absence were received from Sue Forster, Ann Marr and Councillor Burns.

**11 MINUTES**

\* **Resolved that the minutes of the meeting held on 5 June 2019, be approved and signed.**

**12 DECLARATIONS OF INTEREST**

No Declarations of Interest from Members were made.

**13 PRIORITIES FOR THE PEOPLES BOARD 2019-2022**

The Strategic Director People's Services & Clinical Accountable Officer presented the report on Priorities for the People's Board 2019-2022.

In March 2017, the People's Plan for the Board which set out five main priorities for the next three years was approved. The Board was informed as this Plan comes to an end, an evaluation report was being collated which would analyse the progress achieved against

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the 2017-2019 priorities for the People's Board. It was noted that the outcome of this evaluation would be reported at the November 2019 People's Board.

Since 1 June 2018, St Helens CCG and The People's Department of the Local Authority have been managed under the Strategic Director of Peoples and the Accountable Officer of the CCG and there have been continued updates on the development of St. Helens Cares.

It was at this point in mid-2018, the Board agreed to review how the People's Board was working and what the new work programme/priorities of the Board should be. This was managed through two development days held in January and February 2019.

Following these development days and over the months of May and June 2019, voting members of Board were sent prioritisation frameworks for five areas and were asked, based on prioritisation framework, to rank their top three priorities. This information was then collated alongside intelligence from a small community event where the public were asked to do the same exercise to formulate the priorities.

It was reported as a result of analysis, the following priorities were proposed:

- Domestic Abuse;
- Children and Young People's Confidence and Resilience;
- Mental Health Adults; and
- Cancer.

\* **Resolved that:**

- (1) **the new priorities Domestic Abuse, Children and Young People's Confidence and Resilience, Mental Health (adults) and Cancer for the next three years be approved;**
- (2) **the outcomes of the evaluation on achievement of the 2017-19 priorities be presented at the meeting of the Board scheduled for 20 November 2019; and**
- (3) **a refresh of St Helens People's Plan be agreed; and**
- (4) **development of a new performance framework in line with the new agreed priorities be presented at the meeting of the Board scheduled for 20 November 2019.**

John Heritage entered the meeting during discussion on the following item.

### 14 HEALTHWATCH ANNUAL REPORT

The St Helens Healthwatch Manager, Jayne Parkinson-Loftus presented the Healthwatch Annual Report to the Board.

Each year every local Healthwatch is obliged to produce an Annual Report, in accordance

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with a template provided by Healthwatch England. The template requires different information each year but enables Healthwatch to highlight some of the key work they have undertaken.

The Board was informed that the report this year had a particular focus on volunteers and featured two of their Volunteer Forum members and their motivation for being involved with Healthwatch.

The presentation to the Board detailed the following:

- Public and the sharing of their Health and Social Care Stories;
- Accessing Healthwatch Advice Figures;
- Public Engagement and
- Quotes from users of the Healthwatch service.

The Board took the opportunity to congratulate Healthwatch on the work undertaken in 2018/19 and thanked them for their work and contribution over the year.

\* **Resolved that the Healthwatch St Helens Annual Report be noted.**

### **15 ST HELENS CARES UPDATE, LGA REPORT AND INTEGRATED CARE VIDEO**

The Strategic Director People's Services & Clinical Accountable Officer presented the St Helens Cares Update report.

The report advised the Board of the requirement to develop a Five-Year Place Based Plan which would then feed into the wider Strategy for Cheshire and Merseyside Health and Care Partnership. It also provided an update to Board Members on continuing progress in implementing the Integrated Local Care System, St Helens Cares.

The NHS published its Long-Term Plan (LTP) in January 2019 which required each Integrated Care System (ICS) and/or Sustainability and Transformation Partnership (STP) to develop a five-year strategy as a vehicle for delivering the LTP. Locally, the Cheshire and Merseyside Health and Care Partnership requested that each 'Place' produce their own plan that will form a part of the wider strategy.

The Board was informed that the St Helens Plan would attempt to meld the priorities of the LTP plan with local priorities; producing a synthesis of Provider, Commissioner, Council and Partner Plans with a focus on *"Improving people's lives in St Helens together by tackling the challenge of cost and demand"*.

It was reported that an engagement programme had begun in order to gain input from as many stakeholders as possible and that the St Helens Cares Stakeholder Reference Group would be a key vehicle to engagement, discussion and testing of priorities in the plan.

The broad content of the Plan and timetable to produce the plan had been detailed in the report at 2.7 and 2.8 of the report. It was reported to the Board that the proposed timetable was tight, and the Board was advised that the draft plan submission dates would need to be challenged in order to undertake meaningful stakeholder engagement.

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In addition to reporting on the five-year Place Plan, the report also updated Board Members on the programme delivery for 2019/2020 and provided updates on the transformation programme schemes were detailed in the report and set out the objective and progress to date for the following transformation areas:

- Four Acre Hub;
- Integrated Therapy Provision;
- Early Help for Children and Young People through Locality Approach and 'Team Around School' Model;
- Transformation of Primary Care; and
- Use of digital technology for self-care/ management.

The Engagement, Involvement, Consultation and Communications Checklist, St Helens Cares Five Years Strategy Outcomes Illustrative Example and the Starting Well Theme were attached to the report at Appendices 1 to 3 respectively.

The Local Government Association (LGA) report 'What a difference a Place Makes; The growing impact of Health and Wellbeing Boards' was also appended to the report for the Board's information.

The Board discussed the 'Team around School' Model Pilot, Multi-Disciplinary Teams (MDT) in schools and integration of the Thrive Model to support young people. The importance in mapping where an individual is signposted, to not just who signposts an individual was also acknowledged. It was requested that the school MDT pathway be provided to the Board members for their information.

Following on from the presentation of the report to the Board, the Director of Integration, St Helens Cares, Wayne Longshaw introduced the promotion video for St Helens Cares, Integrated Care which was screened to the Board.

\* **Resolved that:**

- (1) **the report be noted;**
- (2) **an update in relation to the Provider Board be provided at the meeting of the Board scheduled for 18 September 2019; and**
- (3) **an update on progress made towards the development of the People Based Plan be brought to a future meeting of the Board.**

## 16 CRIME STATISTICS

T/Superintendent Garvey Jones, Merseyside Police gave a presentation to the Board on Crime Statistics.

The presentation on St Helens Crime and ASB detailed the following:

- Crime Overview;
- St Helens Crime Map;
- Knife Crime;
- Drugs and Alcohol Crime;

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- Night time Economy;
- Domestic Crime;
- Cyber Crime;
- St Helens Anti-Social Behaviour (ASB) Map;
- St Helens ASB Overview;
- ASB Categories;
- ASB Times;
- Brookdale Incidents 2018/19 Force Overview; and
- Comparative Three-Year crime stats for the period of 1 April – 30 June.

The Board discussed the presentation and questioned if all partners had the same appreciation of terminology regarding the categorisation of crimes particularly Sex Crimes; which it was noted had increased over the three-year period presented.

It was advised that the recording method for crimes within the police were standardised by the National Crime Recording Standard (NCRS) and regulated by the Home Office Counting Rules (HOCR).

The accuracy of the reporting of ASB figures, which had shown a decline over the three-year period, was questioned as being truly representative of what was happening in local communities as more people become disengaged with reporting issues.

It was acknowledged that there could be value in undertaking a piece of work that overlaid Police ASB crime figures with other reporting streams such as the Council's ABS team and reports received by Councillors by their constituents to produce a richer picture of Anti-Social Behaviour within the Borough.

\* **Resolved that the report and presentation be noted**

### 17 **COMMUNITY-CENTRED APPROACHES TO HEALTH AND WELLBEING**

The Assistant Director Communities, Sarah Bullock presented the report on Community-Centred approaches to Health and Wellbeing.

The community-centred approaches for health and wellbeing programme covers both mental and physical health within communities. The programme is based on the principle that 'prevention is better than cure', and that solutions to manage demands on statutory services, can be found within local communities.

The purpose of this report was to give the Board an update on the design and development of the community-centred approach for health and wellbeing programme.

The development of community-centred approaches for health and wellbeing will be undertaken following the framework established by Public Health England, which covers four key areas of work:

- Collaborations and Partnerships;
- Communications and Access to Community Resources;
- Volunteer and Peer Roles; and
- Strengthening Communities.

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The programme is collaboration between the voluntary, community, faith and social enterprise sector and wider St Helens Cares partners and forms part of the “Early Intervention and Prevention” theme within the St Helens Cares programme.

The Board was informed in order to support this, the St Helens voluntary, community, faith and social enterprise sector forum had been re-instated. This would provide a focal point for the work of the sector and ensures a clear channel of communication between statutory services and stakeholders.

In addition to this, a Reference Group has also been established to oversee and provide accountability for the work delivered by and with the sector. The membership of the Reference Group was detailed in paragraph 3.1 of the report.

The Board was informed that currently a draft action plan had been developed and that work was underway on specific projects within this plan, but that the final strategy and action plan would be presented at the November meeting of the Board.

\* **Resolved that:**

- (1) **the Board note the contents of the report; and**
- (2) **the Board agree to receive the Voluntary, Community, Faith and Social Enterprise Strategy and action plan at the November 2019 People’s Board meeting.**

### 18 **DRAFT ANNUAL YOUTH JUSTICE PLAN**

The Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries, Stephen Tracey presented the Draft Annual Youth Justice Plan.

Since their creation in 1998, the Youth Offending Service (YOS) (Youth Justice Service (YJS)) in St Helens have been required to bring forward an annual Youth Justice Plan which conformed to general guidance provided by the Youth Justice Board (YJB)

The Youth Justice Board guidance required that the plan covered the following key areas:

- Key Achievements for 2018/19;
- Review of Performance 2018/19;
- Priorities for 2019-20;
- Risks to future service delivery against key outcome measures; and
- What do children say about the service?

The draft Strategic Youth Justice Plan 2019/20 was attached to the report at Appendix 1 for the Board’s consideration. It was requested that Board Members review the plan and provide any comments and feedback prior to its submission for approval by Council later in the year.

\* **Resolved that:**

- (1) **the report be noted; and**

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- (2) the St Helens Strategic Youth Justice Plan 2019-20, as attached at Appendix 1, be noted and the Board provide feedback on the Plan to the Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries by 2 August 2019.

**19 UPDATE ON RESPONSES TO DOMESTIC ABUSE CONSULTATION**

The Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries gave a verbal update to the Board on the responses received to the Domestic Abuse Consultation that had been presented at the previous meeting of the Board held on 5 June 2019.

It was noted that if any further comments wish to be submitted by Board Members that they would need to be received by 26 July 2019 to ensure inclusion in the final document.

The Cabinet Member for Community Safety, Councillor Bell reported that the provisional date for the Domestic Violence Summit was 10 October 2019.

\* **Resolved that:**

- (1) the verbal report be noted; and
- (2) the Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries be delegated to draft a response to the Domestic Abuse Consultation on behalf of the Board.

**20 DATE OF NEXT MEETING**

Wednesday, 18 September 2019 at 2.30pm, Room 10, Town Hall.

**21 EXCLUSION OF THE PUBLIC**

\* **Resolved that the public be excluded from the meeting during consideration of the following items for the reason stated:**

<u>Minute</u>	<u>Reason (under the Local Government Act 1972)</u>
22	Information relating to the financial or business affairs of any particular person (including the authority holding that information) (Para 3 of schedule 12a)

**22 MULTI AGENCY BID – VIOLENCE REDUCTION UNIT**

The Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries presented the tabled report on Multi-Agency Bid – Violence Reduction Unit.

The Violence Reduction Units VRU Funding Application Form June 2019 and covering report was tabled for the Board's information.

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\* **Resolved that:**

- (1) the submission of the Violence Reduction Units VRU Funding Application Form be noted; and**
- (3) a progress report be received at a future meeting of the Board.**

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**PEOPLE'S BOARD****25 September 2019****Five Year Place Based Plan and the Integrated Local Care System,  
St Helens Cares****1. PURPOSE OF THE REPORT**

To advise the People's Board of the progress towards the development of a Five Year Place Based Plan which will feed into the wider Strategy for Cheshire and Merseyside Health and Care Partnership. The timescale for the submissions of plans are:

- 27 September 2019 – initial draft
- 15 November 2019 – Final submission

To provide an update to People's Board members on progress in implementing the Integrated Local Care System, St Helens Cares.

**2. FIVE YEAR PLACE PLAN**

The NHS published its Long Term Plan (LTP) in January 2019 which required each Integrated Care System (ICS)/Sustainability and Transformation Partnership (STP) to develop a 5 Year Strategy as a vehicle for delivering the LTP. Locally, the Cheshire and Merseyside Health and Care Partnership have requested that each 'Place' produce their own plan that will form a part of the wider strategy. The NHS published the Implementation Framework in June 2019 which set out some 'must do's as well as allowing local prioritisation linked to some funding allocations.

The St Helens Place Plan captures the priorities of the LTP plan and aligns with local priorities producing a plan that is for the people of St Helens that recognises national directives and funding streams: The vision remains unchanged:

**“Improving people's lives in St Helens together by tackling the  
challenge of cost and demand”**

The plan will take an evidence based approach, establishing priorities and targeting areas of greatest need. The structure of the plan has been designed around the 'Life Course' model of:

- **Starting Well**
- **Living Well**
- **Ageing Well**
- Along with a **Well Led** section to galvanise partners towards our shared vision and providing the infrastructure to deliver the priorities set out in the plan.

The priorities have been taken from the Peoples Board, St Helens Integrated Peoples directorate and the Long Term Plan.

Theme		Priority	Priority Source
Starting Well	1	Supporting children and families with early help and reducing those requiring statutory intervention	SHIPS Priority 2
	2	Every child will attend a <b>good school</b> and the gap between vulnerable children and peers will be reduced	SHIPS Priority 3
	3	Building <b>children's confidence and resilience</b>	People's Board
Living Well	4	Improve the lives of people experiencing poor <b>mental health</b>	People's Board-P5
	5	Improving <b>cancer outcomes</b>	People's Board
	6	Tackling <b>domestic abuse</b>	People's Board
Ageing Well	7	Improving <b>healthy life expectancy</b> and decrease the gap between the best and the worst in the Borough	SHIPS Priority 4
	8	Supporting people to stay within their <b>own community</b>	SHIPS Priority 1
Well Led	9	Establishing <b>primary care networks</b> at the heart of our <b>Locality Model</b>	St Helens Cares
	10	A leading <b>integrated care partnership</b> that achieves Financial Balance	St Helens Cares

The St Helens Peoples Plan is due for a refresh at the end of the year, consideration could be given to widening the scope of this plan and combine both plans to give a single focus for the Borough.

The timetable for the production of the plan is as follows:

Activity	Date
Approach and design considered at the SHC Executive Board	11 June 2019
Engaging Stakeholders	June – August 2019
Building the contents of the plan	June – August 2019
Initial Draft complete	30 August 2019
Draft Financial templates Summited	13 September 2019
Draft KPIs and Trajectories	20 September
<b>Draft Plan submitted People's Board for endorsement</b>	<b>25September 2019</b>
Cheshire and Merseyside H&CP submit STP to NHSE/I	27 September 2019
Finalise Place Plan	1 November 2019
Final Financial and KPIs submitted	1 November 2019
<b>Submit Final Plan to People's Board</b>	<b>20 November 2019</b>

A plan on a page is enclosed at Appendix 1 which articulates the vision, themes, priorities, areas of focus and the principles of our integrated partnership.

### 3. PROGRAMME DELIVERY FOR 2019/2020

#### Provider Board

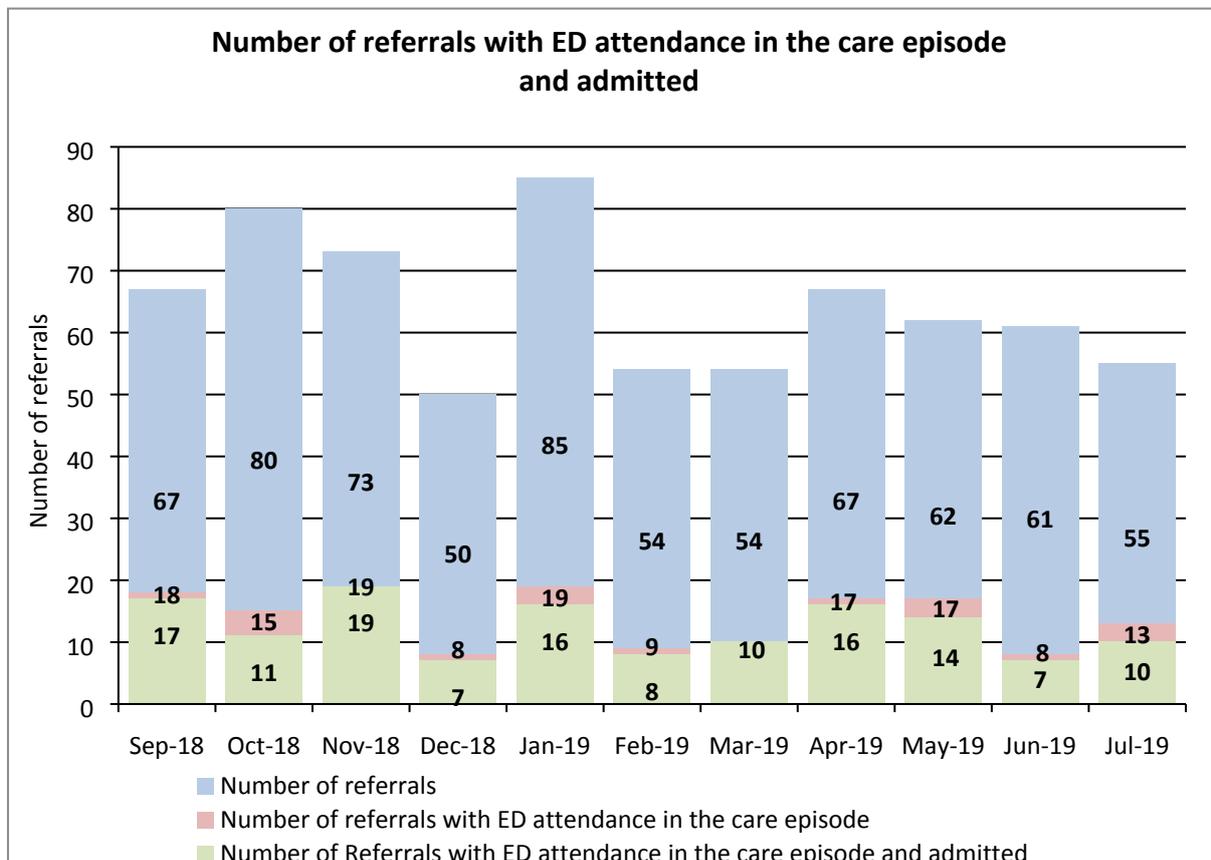
In addition to the above schemes, the Provider Board has established four priorities areas and commissioned task and finish groups to deliver these priorities:

#### Frailty Pathway

##### Objectives

- Work in partnership to develop a **seamless** integrated frailty pathway for St Helens patients from Community to Acute
- To proactively support and manage frail patients in the community through: **urgent response** (within 2 hours) to avoid admission, 72 hour assessment for patients requiring **on-going support** and provision of a responsive community **'step up'** and **'step down'** service
- To develop a **co-located** Frailty Assessment Unit alongside ED to ensure frail elderly patients needing to attend hospital receive **timely expert opinion, care and treatment**

The community frailty team is successfully keeping people in their own home and avoiding emergency department (ED) attendances and hospital admissions. The chart below shows that more than three quarters of referrals remain at home and those that do go to ED are likely to be admitted.



## **Respiratory pathways and services (COPD)**

### Objectives

- Improve clinical outcomes and experience for patients with COPD
- Integrated primary and secondary care management for all COPD patients in St Helens
- Reduce the number of hospital admissions through resulting from the pathway redesign

A bid was successful to trial a respiratory nurse in ED to give a Specialist nurse opinion 'at the front door' creates a chance of avoiding an admission for a patient with a respiratory flare up. The nurse has screened 942 patients from 9th Dec 2018 to 15th July 2019 resulting in 125 prevented admissions (13%).

The team is working with a Cheshire and Merseyside Improvement Programme and is also undertaking audits of three practices locally to determine future development needs and create a new community model with new pathways in St Helens.

## **Mental Health Services (Children's)**

North West Boroughs are rolling out the Thrive Framework. The Thrive framework is designed around children and young people. The Thrive groupings are needs based, and are distinct:

- Needs and/or choices of the individuals within each group
- Skill mix required to meet these needs
- Resources required to meet the needs and/or choices of people in that group.
- An emphasis on supporting professionals who are not MH specialists to work with the CYP
- 

The team will be presenting progress on implementing the model to St Helens Overview and Scrutiny Meeting on 23 September 2019

## **Mental Health Services (Adult services)**

### Objectives

To support the implementation of an effective crisis resolution and home treatment provision for adult in St Helens the project aims

- To work in partnership with Primary Care colleagues to ensure that mental health issues are being managed effectively in the right setting
- To support the roll out and implementation of an updated Standard Operating Procedure for adult mental health secondary care assessment services
- To support GPs to use NICE guidance to manage low/moderate mental health problems
- To ensure referral to IAPT services as appropriate and timely and that the interface between primary care; primary care mental health services and secondary care mental health services is as effective as possible

- To support the *phased* system roll out from October 2019 of the 24/7 Crisis Resolution Home Treatment Team for the St Helens population.

Progress:

- Engaged with GPs as part of the Patient Journey project that NWBH is undertaking with AQuA
- Developed an electronic referral form which has mandated fields and prompts for GPs to ensure they have followed recommended guidance prior to referral to secondary services
- The Assessment Team consultant has been working with small cohorts of GPs to support them in their prescribing and knowledge base of low/moderate MH issues
- Crisis money from NHSE has been agreed and will include MH triage and a crisis intervention service, discussions now need to take place on the CCG funding to support the delivery of this
- The CCG has bid for money to support a crisis café and alternative to admission function within St Helens
- Impact to date has been limited but it is expected that this will be a longer-term solution which needs groundwork now to reap future benefits

## **Transformation Schemes**

The Local Care System Operational Group provides the oversight for five transformation schemes. The transformation schemes have been identified as priorities for the continued collaborative partnership working that will introduce change across the local system and support the delivery of the aims and strategic objectives of St Helens Cares. The Transformation schemes address how we can work differently and innovatively in order to build resilience in our local communities, share and support local services and have a positive impact for our local population. Updates on the schemes are as follows:

### **Four Acre Hub:**

Objective: To create a viable community hub at the Four Acre area in the South Locality of St Helens.

Progress:

- A draft Business Plan narrative has been developed and feedback is awaited from the Asset Management Team on Market Valuer costs and impact on the Business Plan.
- GPs within the Four Acre Health Centre have been advised of NWBH proposals to relocate their District Nursing team to the Sure Start Centre
- Community Shop have now finalised their business case via their Board that they will be moving in to the Leaf Centre.

### **Integrated Therapy provision:**

Objectives:

- To ensure the therapy response within the community has the capacity to effectively support patients to stay in their own home. This will bring together identified therapy resource across the system into one core team with a set of criteria and response times;
- To identify resource gaps in line with the above provision as it is currently acknowledged that community resource is not sufficient and fragmented;
- The above service will provide an easy route; with appropriate capacity in place, for patients to be discharged home for their care and treatment under the 'Home first' initiative;
- To ensure that Acute based therapy services maximise opportunities for admissions avoidance and timely discharge.

Progress:

- The scope of review has been refocused on reablement / intermediate care services
- A phased approach has been established which is looking at as a first step to integrate a number of services which will be centred on Contact Cares model.

**Early Help for Children and Young People through Locality Approach and 'Team Around School' Model:**

Objectives:

The project has 2 key elements;

- Delivery of MDT meetings to develop a form and function for Team Around MDTs going forward and to start to shape the support offer for schools (linked to the school improvement strategy)
- Strategic planning of the Locality Approach for CYP linked to the wider St Helens Cares locality strategy and implementation

Progress:

- MDTs (for high need cases) are underway at St Augustine and De La Salle with good feedback from those involved and learning from these will be applied to the development of the model and wider roll out
- Work has been undertaken with the Integrated BI team to develop a set of indicators/ risk factors that will be used to give a 'picture' of each locality needs/ risks based on a CYP and Whole Family approach. This will enable us to look at hard data against soft intelligence that is being gathered through the MDTs

**Transformation of Primary Care:**

Objectives:

- To Transform Primary care in line with both new National Guidance
- To ensure every Practice is part of the Network Contract Directed Enhanced Service (DES) which will transform Primary Care by working at scale to become more sustainable and efficient
- To support MDT working by supporting Practices to take advantage of the 70% reimbursement model to Network contracts allowing them to employ Clinical

Pharmacists, Social prescribers, First Contact Physios and First contact community paramedics;

- To address workforce shortages by supporting and encouraging Practices to participate in national and local Strategies such as International Recruitment, GP retention, Practice resilience and Releasing Time for Care initiative.

Progress:

- Network Managers appointed to facilitate delivery of all key objectives of the project
- Clinical Directors appointed – these have been invited on to the Provider Board
- Continue to work with Practices to deliver Workforce initiatives

**Use of digital technology for self-care/ management:**

Objectives

- To develop a Digital Strategy that delivers the Vision of St Helens Cares, supports the wider Borough whilst recognising the drivers from the NHS Long Term Plan and C&M Health Care Partnership and anticipating any emerging developments in the social care green paper;
- To undertake a mapping exercise of the application of digital assets deployed within the St Helens Cares partnership;
- Identify new opportunities for digital deployment (products, services, resources);
- Develop a digital strategy for St Helens Cares;
- Prioritise a digital development programme including the sources of investment;
- Evaluate the implementation of digital investments and the lessons learnt.

Progress:

- A mapping the exercise and stocktake of the digital landscape has been completed
- A 'Plan on Page' outlining the approach to establish a digital strategy has been developed
- A Digital Workshop is scheduled for 22nd Oct 2019 9am-1pm at the World of Glass. The purpose of the workshop is to map digital initiatives across St Helens, prioritise some key projects for St Helens Cares and to agree our overall digital aims for the next 5 years.

**4. RECOMMENDATIONS**

That the Peoples Board note the contents of the report, the progress made towards the development of the Place Based Plan and consider combining this plan with a refreshed People's Plan

LEAD OFFICER FOR THIS REPORT

Sarah O'Brien

## St Helens Cares Five Year Plan 2019 -2024

Vision	Improving people's live in St Helens together, by tackling the challenge of cost and demand			
Theme	Starting Well	Living Well	Ageing Well	Well Led
Priorities	<ul style="list-style-type: none"> <li>1. Children &amp; families Early help and support</li> <li>2. Good schools for all and decreasing the attainment gap</li> <li>3. Building children's confidence and resilience</li> </ul>	<ul style="list-style-type: none"> <li>4. Improve the lives of people experiencing poor mental health</li> <li>5. Improving cancer outcomes</li> <li>6. Tackling domestic abuse.</li> </ul>	<ul style="list-style-type: none"> <li>7. Improving healthily life expectancy and health inequalities</li> <li>8. Supporting people to stay within their own community</li> </ul>	<ul style="list-style-type: none"> <li>9. Establishing primary care networks at the heart of our locality model</li> <li>10. Leading an integrated care partnership and achieving financial balance</li> </ul>
Areas of Focus	<ul style="list-style-type: none"> <li>1.1 Prevention</li> <li>1.2 Maternity</li> <li>1.3 Early Help</li> <li>1.4 Integrated Care</li> <li>2.1 School Effectiveness</li> <li>2.2 Locality Model</li> <li>2.3 Attainment</li> <li>3.1 Community Crisis Support</li> <li>3.2 Eating Disorders</li> <li>3.3 Youth Justice</li> </ul>	<ul style="list-style-type: none"> <li>4.1 Support people into employment</li> <li>4.2 Community Crisis Support</li> <li>4.3 Integrate Secondary, IAPT and Primary care</li> <li>5.1 Eastern Sector Cancer Hub</li> <li>5.2 Early and faster diagnosis</li> <li>5.3 Personalised care</li> <li>6.1 Strategy development for:</li> <li>6.2 Prevention/intervention, service provision, pursuing perpetrators, partnership</li> </ul>	<ul style="list-style-type: none"> <li>7.1 Prevention (smoking, alcohol, obesity)</li> <li>7.2 Long Term Conditions (Stroke, Diabetes, Respiratory, cardio vascular)</li> <li>8.1 Frailty</li> <li>8.2 Dementia</li> <li>8.3 Social Isolation</li> <li>8.4 Independent living</li> <li>8.5 Access to services</li> <li>8.6 End of Life</li> </ul>	<ul style="list-style-type: none"> <li>9.1 PCNs and localities</li> <li>9.2 Capacity/responsiveness of community/intermediate care services</li> <li>9.3 Reducing the pressure on emergency hospital services</li> <li>10.1 Integrated Care Partnership</li> <li>10.2 Financial balance</li> <li>10.3 Population Health</li> <li>10.4 Digital</li> <li>10.5 Workforce</li> </ul>
Principles	<ul style="list-style-type: none"> <li>Complying with the constitution of the NHS &amp; St Helens Council</li> <li>Protecting key public services in the borough</li> <li>Genuine collaboration</li> </ul>		<ul style="list-style-type: none"> <li>Honesty, trust and understanding</li> <li>Fulfilling statutory responsibilities</li> <li>Complying with the best principles of public service</li> </ul>	

## PEOPLE'S BOARD

25 September 2019

### MULTI AGENCY ACTION PLAN FOR TACKLING ALCOHOL HARM Update on Priority Workstreams

#### 1. PURPOSE OF THE REPORT

1.1 The purpose of this report is to provide a progress update on the top 3 priority workstreams within the Multi Agency Action Plan for tackling Alcohol Related Harm in St Helens for delivery in 2019/20.

#### 2. BACKGROUND

2.1 Reducing harm from alcohol was identified as one of the Peoples Board's priorities for action in the Peoples Plan (2017-2020). The overarching goal was to improve outcomes for people at risk of alcohol abuse and reduce the number who suffer from alcohol harm.

2.2 In response to this, a multi-agency task group was established in 2018 and two workshops were held to develop an action plan. This action plan was presented in full to the Peoples Board in January 2019. It included actions across three key areas:

- i) **Prevention and Early Intervention:** Encouraging responsible drinking attitudes and behaviour. Identifying and reducing alcohol risk.
- ii) **Treatment and Recovery:** Delivering accessible, high quality treatment, shaped by service users and supported by recovery champions. Integrated working to support people with multiple & complex needs. Supporting children and families where alcohol problems are identified
- iii) **Enforcement and Control:** Reducing crime and anti-social behaviour as a result of alcohol misuse. Influencing government policy and local licensing decisions to reduce the availability of cheap, high strength alcohol, and supporting a safe, thriving and vibrant night-time economy

2.3 The Peoples Board requested oversight of **three 'priority' workstreams** within the action plan that will be delivered during 2019/20. Short progress reports are presented in Table 1. The Board will also receive a detailed presentation on the Building Bridges Innovation Funded project to support families affected by alcohol.

**Table 1. Reducing Alcohol Harm in St Helens – Update on Our Top 3 Priorities for 2019/20**

Priority	Part	Key Actions	Lead Responsibility	Timescale	Progress
<b>(1) Families experiencing alcohol harms are identified, and supported</b>	i)	Delivery and evaluation of the <b>'Building Bridges'</b> programme (supported by the National Innovation Fund) to support Children of Alcohol Dependent parents	CGL - Rachel Fance Public Health - Michelle Loughlin	January 2019 to Dec 2021	<p>In November 2018 St Helens Council successfully secured £275,772 of grant funding from the Department of Health and Social Care and the Department for Work and Pensions for 'Building Bridges', an ambitious and innovative new programme to identify &amp; support children of alcohol dependent parents.</p> <p>St Helens is one of only nine local authorities across the country to be awarded funds. <b>The Peoples Board will receive a presentation about this work and the progress made so far.</b></p>

Priority	Part	Tasks	Lead Responsibility	Timescale	Progress
<b>(2) People who present at hospital for alcohol related conditions receive treatment and any support to meet their wider needs.</b>	i)	Review, develop and secure the hospital alcohol liaison nurse service	Public Health – Michelle Loughlin	1 Jan to 31 March 2019	<p>A service review has been completed. It suggested the Alcohol liaison service has contributed to slowing the rise in alcohol admissions and a reduction in average length of stay needed in hospital.</p> <p>The review suggested NHS costs savings may have been made as a result of the service:</p> <ul style="list-style-type: none"> <li>• In one year 2,784 A&amp;E attenders received a pre admission assessment from the service. For every 3 people seen pre-admission, research suggests 1 future admission could be avoided. This could mean 928 potentially avoided admissions, and cost saving of around £1.6 million.</li> <li>• A reduction in the rate of increase in alcohol specific admissions for St Helens is estimated to have meant 344 fewer admissions in one year, with an estimated cost saving of over £500,000.</li> </ul>

21					The NHS Long Term Plan recommends that Alcohol Care Teams are established in Acute Hospital Trusts. The Alcohol Liaison service at St Helens & Knowsley NHS Trust will continue to be commissioned and developed in line with national guidance on Alcohol Care Teams.
	ii)	Establish a frequent alcohol attenders' system to reduce unnecessary repeat hospital admissions by ensuring peoples wider social needs are met outside the NHS setting.	Alcohol Liaison – Lisa Worsley CGL- Rachel Fance Public Health- Michelle Loughlin	March 2019 to September 2019	<p>A system is in place in the trust to identify and support patients who frequently attend hospital, including those who attend frequently for alcohol related issues.</p> <p>A system of assertive in-reach is in place from the community alcohol team a social work team also work alongside the alcohol liaison team.</p> <p>Work is underway to develop a system where patients receive an enhanced package of care outside of hospital, designed to meet their wider social needs eg debt, housing, access to community alcohol service.</p>
	iii)	Develop the Hospital to Home pathway / protocol to improve treatment and reduce length of stay needed in hospital	Alcohol Liaison – Lisa Worsley CGL- Rachel Fance	March 2019 to September 2019	A hospital to home pathway has been reviewed and established to support earlier safe discharge from hospital. Members of the community alcohol teams in St Helens, Knowsley and Halton are providing in-reach support to patients in touch with the hospital alcohol liaison service in A&E and on the wards at Whiston. Their primary role is to engage people into the community service, facilitate access to Mutual Aid, harm reduction and assessing support needs in the community after discharge.

Priority	Part	Tasks	Lead Responsibility	Timescale	Progress
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Priority	Part	Tasks	Lead Responsibility	Timescale	Progress
22	(3) A positive drinking culture and vibrant safe night time economy is developed	i) Support the local ambition to obtain Purple Flag Status across the Town Centre	Town Centre Joint Action Group – Roy Benyon (Chair) and Glenn Taggart	Jan 2019 to Dec 2019	<p>The Purple Flag standard is an accreditation process similar to the Green Flag award for parks and Blue Flag for beaches. It allows members of the public to identify town &amp; city centres that offer an entertaining, diverse, safe and enjoyable night out.</p> <p>Managed by the Association of Town and City Management (ATCM) the accreditation process takes towns and cities through a set of standards, and good practice examples all designed to help transform the evening &amp; night time economy</p> <p>A project group is in place under the Town Centre’s Joint Action Group. Membership includes council, police, fire &amp; rescue, substance misuse service, licensees, licensing, St Helens Chamber and will include elected member representation, St Helens College, the Street Pastors, and PubWatch, Sankey Canal Restoration, Danny Fox Foundation, taxi firms, and residents associations at the Purple Flag working group meeting organised for Thursday 15th August at 10am.</p> <p>ATCM met with St Helens on the 16th July to discuss progress in preparation for a ‘walkaround’ self-assessment evening planned for 30<sup>th</sup> August</p> <p>The communications team will prepare a brief for licensees and other night time economy businesses, to give them:</p> <ul style="list-style-type: none"> <li>· a summary of what Purple Flag is</li> <li>· date of the walkarounds (main self assessment 30th Aug and follow-up self assessment on 13th Sept)</li> <li>· what it means for them (ie it’s about the town centre as a whole, not them being singled out etc)</li> </ul> <p>We are working towards a submission deadline for accreditation on 11th October, with the assessment by ATCM likely for mid- to late November</p>

Priority	Part	Tasks	Lead Responsibility	Timescale	Progress
23					
	ii)	Develop the Best Bar None Scheme to improve standards in licenced premises	Licensing- Lorraine Simpson	Jan 2019 to Dec 2019	<p>Best Bar None is an Accreditation Scheme with National Awards supported by the Home Office and the drinks industry. It aims to promote responsible management and operation of alcohol licensed premises.</p> <p>First piloted in Manchester in 2003 the scheme improved standards in the Evening and Night Time Economy, and has been adopted by 75 town and cities across the UK.</p> <p>Four assessors have been trained locally from council and partner agencies and work is underway to encourage local licensed premises to participate in the scheme.</p> <p>A number of premises have engaged in discussion, with two currently identified to participate in the assessment process to be completed in September. These are Sabroso on George Street and Bar 44 on Westfield Street.</p>

### 3. **IMPACT**

These three priority workstreams cover each of the three key strategic areas; prevention and early intervention, treatment and recovery and enforcement and control.

These three priority workstreams are designed to:

- Reduced levels of alcohol harm and domestic abuse within families.
- Protection of children and young people who may be at risk
- Support front line staff to identify and respond to alcohol related risk in families
- Develop a multi agency response to identify and better meet the needs of those who repeatedly attend hospital due to alcohol
- Reduce the number of people who need to attend hospital due to alcohol and the length of time they need to stay in hospital.
- Promote a culture within the Borough where people drink responsibly.
- Make a positive contribution to the development of a vibrant and safe night time economy in the Town Centre.

### 5. **RECOMMENDATIONS**

It is recommended that the Peoples Board:

- Notes progress made against the 3 priority workstreams for 2019-2020

### 6. **RISKS ASSOCIATED WITH THE PROPOSED DECISION**

ALCOHOL RELATED HARM AND HEALTH INEQUALITY WILL CONTINUE TO RISE IN THE BOROUGH IF NO ACTION IS TAKEN

### 7. **OTHER IMPLICATIONS**

<b>Issue</b>	<b>Implications Identified</b>
Legal	None
Financial	Not directly but effective partnership action should reduce demand for services
Anti-Poverty	The impact of alcohol harm is generally greatest on the more deprived segments of our population
Effects on existing Policy	The proposal is in line with the Peoples Plan 2017-2020
Effects on other Activities	None
Human Rights	None
Equalities	Alcohol related harm is associated with significant health inequality
Asset Management	None
Health	Will improve Health and Wellbeing by reducing alcohol related risk, harm, illness

	and mortality
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LEAD OFFICER FOR THIS REPORT

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REPORT WRITTEN BY

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BACKGROUND PAPERS -The following list of documents was used to complete this report and they are available from the Contact Officer named above;

NONE

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**People's Board**

**25 September 2019**

**Review of the Governance of Community Safety**

**1. Purpose of the Report**

- 1.1 To seek approval to review the current governance arrangements for Community Safety and to consult partners and stakeholders as part of this review
- 1.2 To feedback on the outcome of consultation and to present proposals for approval by the People's Board prior to the implementation of any revised governance arrangements.

**2. Background**

- 2.1 Community Safety Partnerships were established as statutory bodies under Section 5-7 of the Crime and Disorder Act 1998. The Crime and Disorder Act 1998 makes explicit that tackling crime requires a partnership approach with key local organisations working together to deliver a shared strategy for the benefit of local communities.
- 2.2 Community Safety Partnerships (CSPs) are made up of representatives from the responsible authorities defined in the 1998 Act and subsequent guidance. These are the local authority, Police, Fire and Rescue Service, the National Probation Service, the Community Rehabilitation Company and the CCG.
- 2.3 The responsible authorities are required to work together to protect their local communities from crime and anti-social behaviour and to help people and communities feel safe. They are also required to annually assess local crime priorities and to consult partners and the local community about how to deal with them. CSPs have no national targets and rely on local communities for prioritising issues.
- 2.4 Prior to 2016, there was a Community Safety Partnership and a Health and Wellbeing Board in St Helens. A review of these arrangements found that there were a number of key issues, for example, drug and alcohol misuse, self-harm and mental health that were common to both Boards. In addition, many of the key partners also attended both the CSP and the Health and Wellbeing Board. Following a governance review, the St Helens People's Board was established which absorbed the statutory functions of previously separate governance arrangements.
- 2.5 Under the Terms of Reference of the People's Board, the Board has the statutory responsibilities of a CSP. These are to:
- identify local priorities via a strategic assessment; and
  - reduce crime and disorder (including anti-social behaviour), substance misuse and re-offending in the local authority area.

There are also statutory requirements for CSPs regarding information sharing and engaging and consulting with the community about their priorities and monitoring progress in achieving them.

- 2.6** Under Section 17 of the 1998 Act, there remains a duty on local authorities to consider the crime and disorder implications of all their day to day activities.
- 2.7** In addition to the responsibilities set out in the Crime and Disorder Act 1998, the Police Reform and Social Responsibility Act 2011 requires CSPs to work with Police and Crime Commissioners (PCCs), including a mutual duty to co-operate to reduce crime and disorder and re-offending and a requirement that PCCs and CSPs must have regard to each other's priorities within their respective plans.
- 2.8** PCCs are held to account by Police and Crime Panels, whilst Overview and Scrutiny Committees for Community Safety scrutinise the work of the CSP as a whole and are unique in that they can call in representatives from other responsibilities on CSP to be held to account.

### **3. Current Position**

**3.1** The current priorities for Safer Communities are:

- Anti-Social Behaviour;
- Serious Acquisitive Crime;
- Domestic Abuse;
- Drugs and drug-related crime;
- Violent Crime;
- Reduction of Re-offending;
- Hate Crime; and
- Tackling Organised Crime.

**3.2** These priorities are consistent with the Police and Crime Commissioner's priorities for Merseyside Police, which are to:

- prevent Crime and Anti-Social Behaviour;
- tackle Serious and Organised Crime;
- support Victims, Protect Vulnerable People and maintain Public Safety;
- improve Road Safety; and
- provide a visible and accessible Neighbourhood Policing style;

**3.3** It is proposed to review the current multi-agency partnership governance framework as a Strategic Needs Analysis is currently in progress and this will form the basis of a new Community Safety Plan for the Borough which will be presented to the People's Board in early 2020 for approval. It is likely that the new Plan will outline revised priorities and this will require a review of the current operational groups and their Terms of Reference to ensure these align with revised priorities and are relevant to

current partnership working and the resource structures in place in all public services. The review will also provide the opportunity to take into account changes that have occurred since arrangements were agreed in 2016, for example, multi-agency arrangements for tackling serious violence and knife crime through Violence Reduction Units, changes likely to be implemented through the Domestic Abuse Bill and the strategic review of plans across Merseyside on the implementation of the national Serious and Organised Crime Strategy.

- 3.4** The review will consider proposals to rationalise the existing number of delivery groups and to establish a multi-agency Operational Partnership Group which will oversee and manage the delivery groups and report to the People's Board.

The role of the Operational Partnership Group will be to assist the People's Board in meeting its statutory responsibilities by:

- monitoring performance against the Community Safety Plan priorities;
  - hold delivery partners to account;
  - develop mechanisms for community engagement and improve accountability to the community;
  - be responsible for analysing and reporting performance through reports to the People's Board twice a year;
  - provide oversight of the tactical and operational groups and address any issues that arise from these groups.
- 3.5** The proposal to establish an Operational Partnership Group which will focus on managing performance and implementing the strategic priorities of the People's Board will enhance existing governance arrangements.
- 3.6** To assist in the governance review, consultation will be undertaken with partners and stakeholders to identify opportunities for enhancing the current arrangements and to agree draft proposals before these are presented for final approval to the People's Board prior to implementation. The review will allow the development of a revised multi-agency partnership framework.

#### **4. Recommendations**

- 4.1** The People's Board agrees:

- to review the current governance arrangements of Community Safety; and
- that a report is presented to a future meeting of the People's Board setting out revised governance proposals following consultation with partners and stakeholders.

#### LEAD OFFICER FOR THE REPORT

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**People's Board**

**25 September 2019**

**CHILDREN'S AND YOUNG PEOPLE'S MENTAL HEALTH SERVICES SELF-ASSESSMENT FOR CARE QUALITY COMMISSION**

**1. Purpose:**

1.1 To request that the People's Board nominate a children and young people's mental health lead and respond to the requirements for a local self-assessment as identified by the Care Quality Committee (CQC)

**2. Background:**

2.1 The Care Quality Commission (CQC) were asked by the then Prime Minister in January 2017 to conduct a review of children and young people's (CYP) mental health (MH) services.

2.2 The CQC undertook the review in 2 phases:

- The phase one report was published in October 2017 and summarised what the CQC already knew about CYP MH services.  
([https://www.cqc.org.uk/sites/default/files/20171103\\_cypmhphase1\\_report.pdf](https://www.cqc.org.uk/sites/default/files/20171103_cypmhphase1_report.pdf))
- The phase two report, "Are we listening", was published in March 2018. The report sets out recommendations for national, regional and local action  
([https://www.cqc.org.uk/sites/default/files/20180308b\\_arewelisting\\_report.pdf](https://www.cqc.org.uk/sites/default/files/20180308b_arewelisting_report.pdf))

2.3 The CQC is now inviting Health and Wellbeing Boards in England to self-assess and tell the CQC whether their local system to support children and young people with mental health problems matches the recommendations made in the phase 2 'Are we listening?' report

2.4 Health and Wellbeing Boards are now being asked to nominate one CYP MH lead to co-ordinate their local response, complete the self-assessment, and submit to the CQC by 31 October 2019

2.5 The CQC has requested that providers and commissioners across health, social care, the voluntary sector and other partners could be encouraged to take part and the CYP MH lead will be required to co-ordinate this response to the self-assessment

2.6 The self-assessment is now live on the CQC website for completion

2.7 Following analysis of the responses, the CQC will publish a report in March 2020 highlighting progress on implementation of the recommendations nation-wide.

**3. Recommendation:**

It is recommended that the People's Board;

- nominate Susan Forster as Lead Executive and CYP MH lead for the purpose of completing the required self-assessment

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