

ST HELENS
CARES

THIRD PHASE OF NHS RESPONSE TO COVID-19

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THIRD PHASE OF NHS RESPONSE TO COVID-19

Letter from the Chief Executive of NHS England 31 July 2020 sets out the NHS Priorities for this third phase:

- A. Accelerating the return to near-normal levels of non-Covid health services, making full use of the capacity available in the 'window of opportunity' between now and winter
- B. Preparation for winter demand pressures, alongside continuing vigilance in the light of further probable Covid spikes locally and possibly nationally.
- C. Doing the above in a way that takes account of lessons learned during the first Covid peak; locks in beneficial changes; and explicitly tackles fundamental challenges including: support for our staff, and action on inequalities and prevention.



C: Doing the above in a way that takes account of lessons learned

- **Workforce** - Covid19 has once again highlighted that the NHS, at its core, is our staff. The NHS People Plan for 2020/21 was published on 30 July reflects a number of strong messages:
 - NHS employers should take to keep staff safe, healthy and well
 - Address systemic inequality that is experienced by some of our staff, including BAME staff.
 - New ways of working and delivering care, making full and flexible use of skills and experience.
 - Growing our workforce, building on unprecedented interest in NHS careers.
- **Health inequalities and prevention.** Covid has further exposed some of the health and wider inequalities that persist in our society.
 - Protect the most vulnerable from Covid, with enhanced analysis and community engagement
 - Restore NHS services inclusively, so that they are used by those in greatest need
 - Accelerate preventative programmes engaging those at greatest risk of poor health outcomes
 - Strengthen leadership and accountability, with a named executive Board member responsible for tackling inequalities in place in September in every NHS organisation.

St Helens Place Submission Content

Primary Care re-start

- Restore service to usual levels where clinically appropriate
- Reach out proactively to clinical vulnerable people
- Address backlog of childhood immunisations and cervical screening
- Preventative support / long term condition management

Primary Care / Care Homes

- Build on enhanced support to care homes including programme of structured medication reviews

GP appointment systems

- Expand range of services to which patients can self-refer
- Offer mix of face to face, video, online & telephone appointments
- Support for Patient initiated follow ups

Managing outbreaks

- Place role in outbreak management C&M Testing sub-cell

Testing

- Testing staff
- Sustaining Covid-safe services
- Accessing PPE

Flu vaccination

- Expanded flu vaccination programme

Community health services

- Enhance crisis response services in line with LTP
- Rehab support to patients post-Covid
- Resume home visiting for all vulnerable patients
- Expand range of services to which patients can self-refer

Discharge

- Embed Discharge to Assess

CHC

- Resume CHC assessments (01/09)
- Assess patients discharged 19/03 – 31/08 & move to appropriate care

Mental Health

- Increase investment in MH in line with MHIS
- Fully restore IAPT, maintain crisis lines, access for C&YP

LD/ Autism

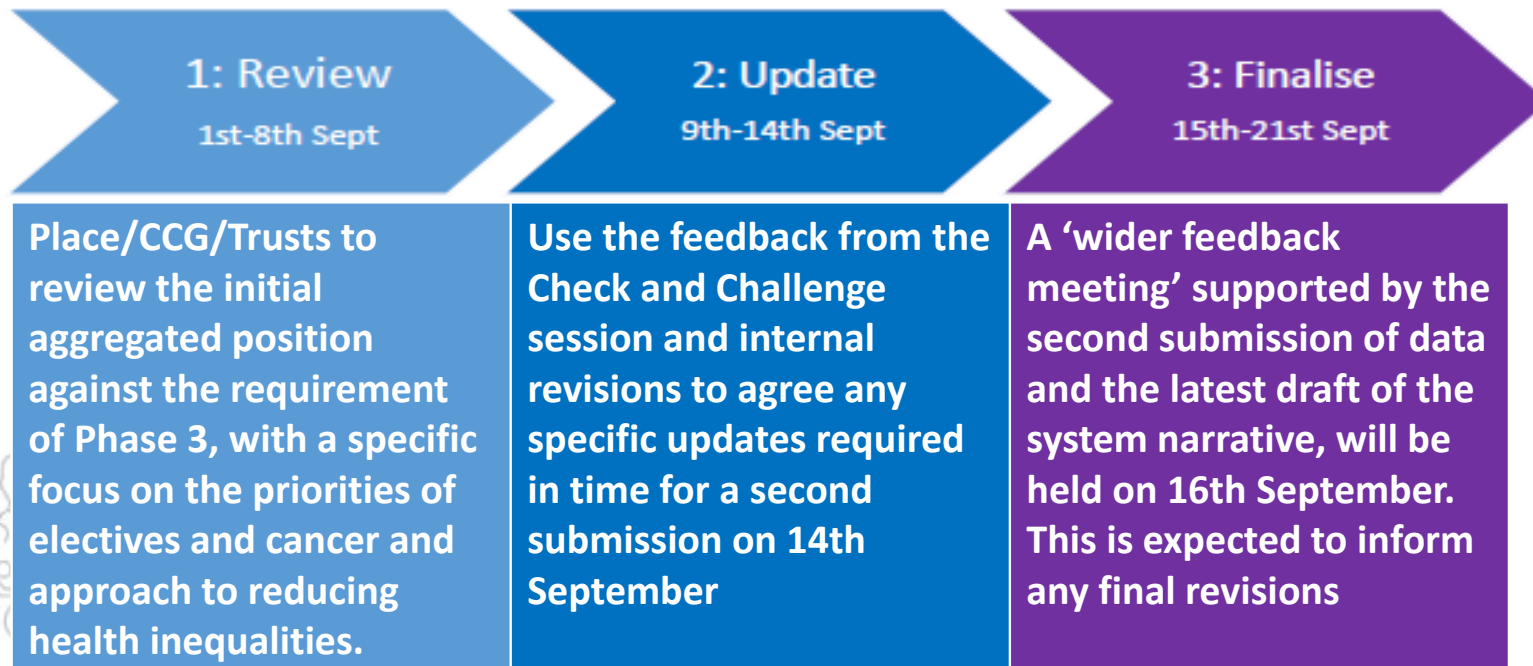
- Reduce number of people in inpatient settings
- Complete LeDeRs by December 2020
- Identify people with LD on GP registers / undertake health checks / ensure access to screening / flu vaccinations

How will you ensure that services are restored inclusively / address needs of vulnerable groups



Phase Three Planning Co-ordination

- Co-ordination of Phase Three Planning process undertaken by the C&M HCP
- Places and Health Providers have submitted their initial plans and narratives by 28th August 2020
- C&M HCP have a process to finalise the System Submission by 21st September 2020:



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Thank you

