



COMPLAINT FORM

CODE OF CONDUCT FOR MEMBERS

Fair Processing Notice - The information supplied on this form will be processed in accordance with the requirements of the Data Protection Act 1998.

Under the Council's commitment to promote equality of opportunity the information you provide us with, including your identity where necessary, may be linked to other data we collect in order for the results to be analysed. At all times, it will be treated as confidential and used only for the purpose of Equality Monitoring

The Council has a duty to provide a quality service to all service users. Monitoring using the equality profile of services users gives us the information we need to tell who is accessing our services, and whether service users are happy or unhappy. Without equality profiles, it would be difficult to improve services in a way that meets the needs of different people. The information you are about to give us is subject to the Data Protection Act and held confidentially

Please complete the questions below and help us find out if our services really are accessible to all.

GENDER (Tick the appropriate box)

Female Male

DISABILITY

Under the Disability Discrimination Act 1995, a disabled person is someone who has, or has had, a physical or mental impairment, which has a substantial or long-term adverse effect to his/her ability to carry out normal day-to-day activities.

Disability (Please tick all appropriate)

Physical Disability Visual Impairment
 Mental Health Hearing Impairment
 Other (Please write in below) Learning Difficulty

AGE

Please indicate which age band you are within

16-24 25-34 35-44 45-54 55-64 65+

CULTURE, BELIEF AND RELIGION

Are there any matters relating to culture, belief or religion which you would like the authority to take note of? Please write in below

Service User Equality Profile Form



St. Helens Council

What is your culture, belief or religion? (Please tick one box)

- | | |
|--|---|
| <input type="checkbox"/> Atheist | <input type="checkbox"/> Jewish |
| <input type="checkbox"/> Buddhist | <input type="checkbox"/> Muslim |
| <input type="checkbox"/> Christian | <input type="checkbox"/> Sikh |
| <input type="checkbox"/> Hindu | <input type="checkbox"/> No culture, belief or religion |
| <input type="checkbox"/> Other (Please write in below) | <input type="checkbox"/> Prefer not to say |

ETHNIC MONITORING CATEGORIES

What is your ethnicity? (Please tick one box)

- | | |
|--|--|
| <input type="checkbox"/> White British | <input type="checkbox"/> Black African |
| <input type="checkbox"/> White Irish | <input type="checkbox"/> Black Caribbean |
| <input type="checkbox"/> Gypsy / Roma | <input type="checkbox"/> Asian Indian |
| <input type="checkbox"/> Irish Traveller | <input type="checkbox"/> Asian Pakistani |
| <input type="checkbox"/> Mixed White & Caribbean | <input type="checkbox"/> Asian Bangladeshi |
| <input type="checkbox"/> Mixed White & Black | <input type="checkbox"/> Chinese |
| <input type="checkbox"/> Mixed White & Asian | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Other (Please write in below) | |

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