

## **ST HELENS PEOPLE'S BOARD**

**5 June 2019**

### **Progress in Implementing the Integrated Local Care System, St Helens Cares**

#### **1. PURPOSE OF THE REPORT**

To provide an update to People's Board members on progress in implementing the Integrated Local Care System, St Helens Cares.

Since the last update, the main areas of progress or change include:

- The Provider Board has been established and met to provide oversight of the four priority areas
- The Finance and Contracting Group has met with an initial focus of developing a financial recovery plan for the system and a long term financial strategy for the 'Place'
- Phase 2 Transformation Schemes continue to be delivered
- A process and timetable for the review and evaluation of Phase 1 schemes has been developed, commencing with Contact Cares in June 2019

#### **2. GOVERNANCE**

The St Helens Cares governance structure has been refreshed as part of the development of the Collaboration Agreement. The following has been established:

- A Provider Board will oversee the establishment of working groups with representation from clinicians and others to focus on the four key priority areas (initially);
- A Stakeholder Reference Forum which will build and sustain meaningful engagement with a broad range of stakeholders including service users, the public, volunteers, carers and voluntary organisations and provide feedback to the Provider Board and the Executive Board on proposals for change;
- A Finance and Contracting Group, which will develop potential financial and contracting structures to underpin future Lead Provider models of care for St Helens, reporting to the Executive Board.

The Provider Board had its inaugural meeting on 22<sup>nd</sup> May 2019. The Finance and Contracting Group met for the first time on 14<sup>th</sup> May 2019 and the Stakeholder Reference Forum meets on 13<sup>th</sup> June 2019.

### **3. PROGRAMME DELIVERY FOR 2019/2020**

#### **Transformation Schemes**

The Local Care System Operational Group provides the oversight for five transformation schemes. The transformation schemes have been identified as priorities for the continued collaborative partnership working that will introduce change across the local system and support the delivery of the aims and strategic objectives of St Helens Cares. The Transformation schemes address how we can work differently and innovatively in order to build resilience in our local communities, share and support local services and have a positive impact for our local population. Updates on the schemes are as follows:

#### **Four Acre Hub:**

Objective: To create a viable community hub at the Four Acre area in the South Locality of St Helens.

Progress:

- Narrative of the Business Case developed, waiting market valuation of the site
- Ongoing engagement with potential key tenants envisaged in the buildings.

Objectives:

- To ensure the therapy response within the community has the capacity to effectively support patients to stay in their own home. This will bring together identified therapy resource across the system into one core team with a set of criteria and response times;
- To identify resource gaps in line with the above provision as it is currently acknowledged that community resource is not sufficient and fragmented;
- The above service will provide an easy route; with appropriate capacity in place, for patients to be discharged home for their care and treatment under the 'Home first' initiative;
- To ensure that Acute based therapy services maximise opportunities for admissions avoidance and timely discharge.

Progress:

- The scope of review has been refocused
- A phased approach has been established which is looking at as a first step to integrate a number of services which will be centred around Contact Cares.

#### **Early Help for Children and Young People through Locality Approach and 'Team Around School' Model:**

Objectives:

- To apply the principles of a Locality Approach to Early Help and other areas of an integrated approach to supporting children, young people and families through the implementation of a model of a "Team around the School";
- To provide opportunities for the co-ordination and integration of services within the partnership in order to improve access to services for children, young people and families and thus reduce possible duplication of provision or reduce gaps in provision;
- To develop and provide support to families that are outcome driven that will help them to become more resilient and self-reliant in order to prevent a child and young person requiring complex/acute child protection interventions.

#### Progress:

- Two schools have been identified to pilot this approach
- Commenced the mobilisation of multi-disciplinary teams meeting at schools
- Collecting data for CYP at the locality level

#### **Transformation of Primary Care:**

##### Objectives:

- To Transform Primary care in line with both new National Guidance as outlined in *Investment and Evolution: A five year Framework for GP contract reform to implement the NHS Long Term Plan* and local plans;
- To ensure every Practice is part of the Network Contract Directed Enhanced Service (DES) which will transform Primary Care by working at scale to become more sustainable and efficient – registration forms must be completed by 15.5.19;
- To support MDT working by supporting Practices to take advantage of the 70% reimbursement model to Network contracts allowing them to employ Clinical Pharmacists, Social prescribers, First Contact Physios and First contact community paramedics;
- To address workforce shortages by supporting and encouraging Practices to participate in national and local Strategies such as International Recruitment, GP retention, Practice resilience and Releasing Time for Care initiative.

##### Progress:

- Primary Care Networks were proposed on 15<sup>th</sup> May 2019
- Mediation is taking place to shape the Primary Care Networks so that they can be approved.

#### **Use of digital technology for self-care/ management:**

##### Objectives

- To develop a Digital Strategy that delivers the Vision of St Helens Cares, supports the wider Borough whilst recognising the drivers from the NHS Long Term Plan and C&M Health Care Partnership and anticipating any emerging developments in the social care green paper;
- To undertake a mapping exercise of the application of digital assets deployed within the St Helens Cares partnership;
- Identify new opportunities for digital deployment (products, services, resources);
- Develop a digital strategy for St Helens Cares;
- Prioritise a digital development programme including the sources of investment;
- Evaluate the implementation of digital investments and the lessons learnt.

##### Progress:

- A mapping the exercise and stocktake of the digital landscape has commenced
- Digital Clinical Champion identified
- Workstream areas established

In addition to the above schemes, the Provider Board has established four priorities areas and commissioned task and finish groups to deliver these priorities:

#### **Frailty Pathway**

##### Objectives

- Work in partnership to develop a **seamless** integrated frailty pathway for St Helens patients from Community to Acute
- To proactively support and manage frail patients in the community through: **urgent response** (within 2 hours) to avoid admission, 72 hour assessment for patients requiring

**on-going support** and provision of a responsive community '**step up**' and '**step down**' service

- To develop a **co-located** Frailty Assessment Unit alongside ED to ensure frail elderly patients needing to attend hospital receive **timely expert opinion, care and treatment**

### **Respiratory pathways and services (COPD)**

#### Objectives

- Improve clinical outcomes and experience for patients with COPD
- Integrated primary and secondary care management for all COPD patients in St Helens
- Reduce the number of hospital admissions through resulting from the pathway redesign

### **Mental Health Services (Children's and Adult services)**

This is a key priority for St Helens; the Provider Board has requested the re-scoping of these reviews to target key areas of need in the borough.

## **4. RECOMMENDATIONS**

- **That the Peoples Board note the contents of the report and the progress made.**

#### LEAD OFFICER FOR THIS REPORT

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