

PEOPLE'S BOARD

At a meeting of the People's Board held on
Wednesday, 24 July 2019

(Present)

Councillor Baines	(Chair) Leader, St Helens Council
Cllr Bell	Cabinet Member, Community Safety
*Sarah Bullock	Assistant Director Communities, St Helens Council
Dr M Ejuoneatse	Clinical Deputy Chair, CCG
Helen Fitzgerald	Deafness Resource Centre
Tami Garvey-Jones	T/Superintendent, Local Policing, Merseyside Police
John Heritage	Chief Operating Officer, NW Borough Healthcare NHS
Gill Healey	Sustainable Communities Director, Torus
Tom Hughes	Chair, St Helens Healthwatch
*Wayne Longshaw	Director of Integration, St Helens Cares
Sarah O'Brien	Strategic Director People's Services & Clinical Accountable Officer
Sandra Oluonye	National Probation Service
*Jayne Parkinson-Loftus	Manager, Healthwatch
Councillor Quinn	Cabinet Member, Adult Social Care and Health
Stephen Tracey	Snr, Ass Dir of Housing, Safer Communities, Recreation and Libraries, St Helens Council
Sally Yeoman	CEO, Halton & St Helens VCA

* In Attendance

10 APOLOGIES FOR ABSENCE

Apologies for Absence were received from Sue Forster, Ann Marr and Councillor Burns.

11 MINUTES

* **Resolved that the minutes of the meeting held on 5 June 2019, be approved and signed.**

12 DECLARATIONS OF INTEREST

No Declarations of Interest from Members were made.

13 PRIORITIES FOR THE PEOPLES BOARD 2019-2022

The Strategic Director People's Services & Clinical Accountable Officer presented the report on Priorities for the People's Board 2019-2022.

In March 2017, the People's Plan for the Board which set out five main priorities for the next three years was approved. The Board was informed as this Plan comes to an end, an evaluation report was being collated which would analyse the progress achieved against

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the 2017-2019 priorities for the People's Board. It was noted that the outcome of this evaluation would be reported at the November 2019 People's Board.

Since 1 June 2018, St Helens CCG and The People's Department of the Local Authority have been managed under the Strategic Director of Peoples and the Accountable Officer of the CCG and there have been continued updates on the development of St. Helens Cares.

It was at this point in mid-2018, the Board agreed to review how the People's Board was working and what the new work programme/priorities of the Board should be. This was managed through two development days held in January and February 2019.

Following these development days and over the months of May and June 2019, voting members of Board were sent prioritisation frameworks for five areas and were asked, based on prioritisation framework, to rank their top three priorities. This information was then collated alongside intelligence from a small community event where the public were asked to do the same exercise to formulate the priorities.

It was reported as a result of analysis, the following priorities were proposed:

- Domestic Abuse;
- Children and Young People's Confidence and Resilience;
- Mental Health Adults; and
- Cancer.

* **Resolved that:**

- (1) the new priorities Domestic Abuse, Children and Young People's Confidence and Resilience, Mental Health (adults) and Cancer for the next three years be approved;**
- (2) the outcomes of the evaluation on achievement of the 2017-19 priorities be presented at the meeting of the Board scheduled for 20 November 2019; and**
- (3) a refresh of St Helens People's Plan be agreed; and**
- (4) development of a new performance framework in line with the new agreed priorities be presented at the meeting of the Board scheduled for 20 November 2019.**

John Heritage entered the meeting during discussion on the following item.

14 HEALTHWATCH ANNUAL REPORT

The St Helens Healthwatch Manager, Jayne Parkinson-Loftus presented the Healthwatch Annual Report to the Board.

Each year every local Healthwatch is obliged to produce an Annual Report, in accordance

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with a template provided by Healthwatch England. The template requires different information each year but enables Healthwatch to highlight some of the key work they have undertaken.

The Board was informed that the report this year had a particular focus on volunteers and featured two of their Volunteer Forum members and their motivation for being involved with Healthwatch.

The presentation to the Board detailed the following:

- Public and the sharing of their Health and Social Care Stories;
- Accessing Healthwatch Advice Figures;
- Public Engagement and
- Quotes from users of the Healthwatch service.

The Board took the opportunity to congratulate Healthwatch on the work undertaken in 2018/19 and thanked them for their work and contribution over the year.

* **Resolved that the Healthwatch St Helens Annual Report be noted.**

15 ST HELENS CARES UPDATE, LGA REPORT AND INTEGRATED CARE VIDEO

The Strategic Director People's Services & Clinical Accountable Officer presented the St Helens Cares Update report.

The report advised the Board of the requirement to develop a Five-Year Place Based Plan which would then feed into the wider Strategy for Cheshire and Merseyside Health and Care Partnership. It also provided an update to Board Members on continuing progress in implementing the Integrated Local Care System, St Helens Cares.

The NHS published its Long-Term Plan (LTP) in January 2019 which required each Integrated Care System (ICS) and/or Sustainability and Transformation Partnership (STP) to develop a five-year strategy as a vehicle for delivering the LTP. Locally, the Cheshire and Merseyside Health and Care Partnership requested that each 'Place' produce their own plan that will form a part of the wider strategy.

The Board was informed that the St Helens Plan would attempt to meld the priorities of the LTP plan with local priorities; producing a synthesis of Provider, Commissioner, Council and Partner Plans with a focus on *"Improving people's lives in St Helens together by tackling the challenge of cost and demand"*.

It was reported that an engagement programme had begun in order to gain input from as many stakeholders as possible and that the St Helens Cares Stakeholder Reference Group would be a key vehicle to engagement, discussion and testing of priorities in the plan.

The broad content of the Plan and timetable to produce the plan had been detailed in the report at 2.7 and 2.8 of the report. It was reported to the Board that the proposed timetable was tight, and the Board was advised that the draft plan submission dates would need to be challenged in order to undertake meaningful stakeholder engagement.

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In addition to reporting on the five-year Place Plan, the report also updated Board Members on the programme delivery for 2019/2020 and provided updates on the transformation programme schemes were detailed in the report and set out the objective and progress to date for the following transformation areas:

- Four Acre Hub;
- Integrated Therapy Provision;
- Early Help for Children and Young People through Locality Approach and 'Team Around School' Model;
- Transformation of Primary Care; and
- Use of digital technology for self-care/ management.

The Engagement, Involvement, Consultation and Communications Checklist, St Helens Cares Five Years Strategy Outcomes Illustrative Example and the Starting Well Theme were attached to the report at Appendices 1 to 3 respectively.

The Local Government Association (LGA) report 'What a difference a Place Makes; The growing impact of Health and Wellbeing Boards' was also appended to the report for the Board's information.

The Board discussed the 'Team around School' Model Pilot, Multi-Disciplinary Teams (MDT) in schools and integration of the Thrive Model to support young people. The importance in mapping where an individual is signposted, to not just who signposts an individual was also acknowledged. It was requested that the school MDT pathway be provided to the Board members for their information.

Following on from the presentation of the report to the Board, the Director of Integration, St Helens Cares, Wayne Longshaw introduced the promotion video for St Helens Cares, Integrated Care which was screened to the Board.

* **Resolved that:**

- (1) the report be noted;**
- (2) an update in relation to the Provider Board be provided at the meeting of the Board scheduled for 18 September 2019; and**
- (3) an update on progress made towards the development of the People Based Plan be brought to a future meeting of the Board.**

16 **CRIME STATISTICS**

T/Superintendent Garvey Jones, Merseyside Police gave a presentation to the Board on Crime Statistics.

The presentation on St Helens Crime and ASB detailed the following:

- Crime Overview;
- St Helens Crime Map;
- Knife Crime;
- Drugs and Alcohol Crime;

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- Night time Economy;
- Domestic Crime;
- Cyber Crime;
- St Helens Anti-Social Behaviour (ASB) Map;
- St Helens ASB Overview;
- ASB Categories;
- ASB Times;
- Brookdale Incidents 2018/19 Force Overview; and
- Comparative Three-Year crime stats for the period of 1 April – 30 June.

The Board discussed the presentation and questioned if all partners had the same appreciation of terminology regarding the categorisation of crimes particularly Sex Crimes; which it was noted had increased over the three-year period presented.

It was advised that the recording method for crimes within the police were standardised by the National Crime Recording Standard (NCRS) and regulated by the Home Office Counting Rules (HOCR).

The accuracy of the reporting of ASB figures, which had shown a decline over the three-year period, was questioned as being truly representative of what was happening in local communities as more people become disengaged with reporting issues.

It was acknowledged that there could be value in undertaking a piece of work that overlaid Police ASB crime figures with other reporting streams such as the Council's ABS team and reports received by Councillors by their constituents to produce a richer picture of Anti-Social Behaviour within the Borough.

* **Resolved that the report and presentation be noted**

17 COMMUNITY-CENTRED APPROACHES TO HEALTH AND WELLBEING

The Assistant Director Communities, Sarah Bullock presented the report on Community-Centred approaches to Health and Wellbeing.

The community-centred approaches for health and wellbeing programme covers both mental and physical health within communities. The programme is based on the principle that 'prevention is better than cure', and that solutions to manage demands on statutory services, can be found within local communities.

The purpose of this report was to give the Board an update on the design and development of the community-centred approach for health and wellbeing programme.

The development of community-centred approaches for health and wellbeing will be undertaken following the framework established by Public Health England, which covers four key areas of work:

- Collaborations and Partnerships;
- Communications and Access to Community Resources;
- Volunteer and Peer Roles; and
- Strengthening Communities.

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The programme is collaboration between the voluntary, community, faith and social enterprise sector and wider St Helens Cares partners and forms part of the "Early Intervention and Prevention" theme within the St Helens Cares programme.

The Board was informed in order to support this, the St Helens voluntary, community, faith and social enterprise sector forum had been re-instated. This would provide a focal point for the work of the sector and ensures a clear channel of communication between statutory services and stakeholders.

In addition to this, a Reference Group has also been established to oversee and provide accountability for the work delivered by and with the sector. The membership of the Reference Group was detailed in paragraph 3.1 of the report.

The Board was informed that currently a draft action plan had been developed and that work was underway on specific projects within this plan, but that the final strategy and action plan would be presented at the November meeting of the Board.

* **Resolved that:**

- (1) the Board note the contents of the report; and**
- (2) the Board agree to receive the Voluntary, Community, Faith and Social Enterprise Strategy and action plan at the November 2019 People's Board meeting.**

18 DRAFT ANNUAL YOUTH JUSTICE PLAN

The Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries, Stephen Tracey presented the Draft Annual Youth Justice Plan.

Since their creation in 1998, the Youth Offending Service (YOS) (Youth Justice Service (YJS)) in St Helens have been required to bring forward an annual Youth Justice Plan which conformed to general guidance provided by the Youth Justice Board (YJB)

The Youth Justice Board guidance required that the plan covered the following key areas:

- Key Achievements for 2018/19;
- Review of Performance 2018/19;
- Priorities for 2019-20;
- Risks to future service delivery against key outcome measures; and
- What do children say about the service?

The draft Strategic Youth Justice Plan 2019/20 was attached to the report at Appendix 1 for the Board's consideration. It was requested that Board Members review the plan and provide any comments and feedback prior to its submission for approval by Council later in the year.

* **Resolved that:**

- (1) the report be noted; and**

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- (2) the St Helens Strategic Youth Justice Plan 2019-20, as attached at Appendix 1, be noted and the Board provide feedback on the Plan to the Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries by 2 August 2019.

19 UPDATE ON RESPONSES TO DOMESTIC ABUSE CONSULTATION

The Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries gave a verbal update to the Board on the responses received to the Domestic Abuse Consultation that had been presented at the previous meeting of the Board held on 5 June 2019.

It was noted that if any further comments wish to be submitted by Board Members that they would need to be received by 26 July 2019 to ensure inclusion in the final document.

The Cabinet Member for Community Safety, Councillor Bell reported that the provisional date for the Domestic Violence Summit was 10 October 2019.

* **Resolved that:**

- (1) the verbal report be noted; and
- (2) the Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries be delegated to draft a response to the Domestic Abuse Consultation on behalf of the Board.

20 DATE OF NEXT MEETING

Wednesday, 18 September 2019 at 2.30pm, Room 10, Town Hall.

21 EXCLUSION OF THE PUBLIC

* **Resolved that the public be excluded from the meeting during consideration of the following items for the reason stated:**

<u>Minute</u>	<u>Reason (under the Local Government Act 1972)</u>
22	Information relating to the financial or business affairs of any particular person (including the authority holding that information) (Para 3 of schedule 12a)

22 MULTI AGENCY BID – VIOLENCE REDUCTION UNIT

The Senior Assistant Director, Housing, Safer Communities, Recreation and Libraries presented the tabled report on Multi-Agency Bid – Violence Reduction Unit.

The Violence Reduction Units VRU Funding Application Form June 2019 and covering report was tabled for the Board's information.

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* **Resolved that:**

- (1) the submission of the Violence Reduction Units VRU Funding Application Form be noted; and**
- (3) a progress report be received at a future meeting of the Board.**

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